

1. Can the list of vendor applicants be shared?
 - a. Prodigy, Securus, Encartle, Trinity, Keefe, CPC, ICS, Reliance, Summit, NCIC, Turnkey
2. What are the internet providers available to the vendor?
 - a. Vast Broadband and Midcontinent
3. Who is responsible for the removal for old equipment?
 - a. The vendor who owns the equipment or Pennington County Buildings & Grounds will remove the old equipment.
4. Who is responsible for the cost of the removal or movement of current equipment and wiring?
 - a. Vendor would be responsible for the installation/movement of technology components required for their equipment.
 - b. Pennington County Buildings & Grounds will move standard power and data wires to accommodate the technology.
5. Is the percentage of revenue negotiable to assist in the coverage of updating or moving equipment/wiring?
 - a. Vendors are encouraged to provide multiple options of revenue/cost of service.
6. Who is responsible for the installation of new wiring for technology?
 - a. Depending on the required data and power needed. Pennington County Buildings & Grounds will work with the Vendor to install data and power points for vendor technology. Data is available on each cellblock but if the Vendor model requires switches and lengthy CAT5/CAT6 runs, the Vendor may be required to supply those runs.
7. What would be the installation height of kiosks?
 - a. ADA recommendations should be followed.
8. What would be the commissary purchase limit?
 - a. Inmates are currently able to purchase 35 dollars per commissary order and order twice a week.
 - b. Friends and Family are currently able to purchase 35 dollars per commissary order and order for an inmate twice a week.
 - c. Inmates can currently receive 140 dollars of commissary per week.
 - d. The county will discuss changes to this current practice.
9. What agency currently cleans the kitchen hoods?
 - a. Steam Cleaning Specialists
 - i. Mike Willard 605-484-6883
10. Does the agency prefer a Tablets versus a Kiosks?
 - a. There is not a preference between tablets or kiosks.
 - i. However, the impact on staff and operational security should be considered.
 1. Charging, mounting options, privacy and tablet/kiosk function will be considered prior to approval.
11. Is phone, visitation and commissary required for The Care Campus?
 - a. The Request For Proposal did not include video visitation, phone or commissary services for the care campus.
 - i. The vendor is not required to provide these services in ordered to be awarded a contract.

- ii. However, the care campus would be open to this addition of services.
- 12. Who is responsible of building repair after the removal/moving of equipment?
 - a. Pennington County Buildings and grounds will repair cosmetic damages.
- 13. Can Vendors bid on separate pieces of the Request For Proposal.
 - a. Yes. Vendors are encouraged to submit multiple options and provide quotes for individual and group services.
- 14. Is milk a required menu item?
 - a. No. The jail is open to any diet based on the recommendation and menu planning of a dietitian.
 - b. Juvenile Service Center needs to comply with the school lunch program.
- 15. How many indigent inmates do you currently have?
 - a. Inmate accounts fluctuate daily and the jail has a tiered monetary collection system to allow inmates to purchase commissary or phone time while still owing debt.