



Pennington County Detox Technician II (Non-Exempt B22)

Position Objective:

The Detox Technician II performs all duties relevant to providing direct care for individuals receiving detoxification, alcohol/drug addiction treatment, or mental health crisis care services; or using safe solutions. Detox Technician IIs are responsible for maintaining a therapeutically safe and secure environment through close and courteous interactions with clients that may be intoxicated, withdrawing, or in mental health crisis in normal and potentially volatile circumstances. Detox Technicians II are required to handle multiple tasks occasionally under high stress conditions. The Detox Technician II serves as the Intake specialist and is the first point of contact for clients entering the facility. Detox Technician II evaluates circumstances of each intake (as reported by individual and referring agent), determines acceptance and placement into appropriate program at the Care Campus. The Detox Technician II is typically a more senior staff member and may serve as interim shift supervisor as needed.

Essential Functions:

- All essential duties of the Detox Technician I plus:
- Greeting all clients and referring agencies at the single point of entry
- Establishing and maintaining positive rapport with clients and agencies entering the facility
- Assisting referring agencies in accurate completion of paperwork / intake requirements allowing them to leave in a timely manner
- Gathering pertinent information related to the request for admission / services
- Determining acceptance of the client based on information provided and identifying proper placement within services offered at the care Campus
- Completing required paperwork and placing in designated location, entering intake and admission information in to the computerized record keeping system
- Filling in as the Shift Supervisor as needed in the absence of Shift Supervisor

This job specification should not be construed to imply that these requirements are the exclusive duties of the position. Incumbents may be required to follow any other instructions, and to perform any other related duties, as may be required.

Experience and/or Education Required:

- High School Diploma or GED
- 2 years' experience as a Detox Tech I or EMT Specialist
- Possession of or ability to readily obtain a valid South Dakota Driver's License within 90 days of moving to South Dakota.

Working Environment:

The work is typically performed in an office. The work requires the use of protective devices such as masks, goggles, gloves, etc.

Physical Requirements:

The Detox Tech II can expect to frequently stoop, kneel, crouch, stand, climb stairs, walk, and sit. Other physical demands include periodic high levels of exertion in the form of unarmed self-defense and lifting and/or moving more than 50 pounds. Detox Tech II must possess sufficient physical capability to overcome and restrain a combative or resistive individual.